

# Institutional Information

## Availability of Institutional and Financial Assistance Information

The following information concerning student financial assistance may be obtained from Maria Hernandez, assistant director of financial aid, Joyal Administration Building, Room 296, (559) 278-2182:

1. student financial assistance programs, including state grants, available to students who enroll at California State University, Fresno
2. the procedures and forms by which application for student financial assistance is made;
3. the student eligibility requirements for financial assistance and the criteria used in determining how financial assistance is distributed among eligible applicants who enroll at California State University, Fresno; and
4. the rights and responsibilities of students receiving financial assistance including aid provided under federal Title IV student assistance programs.

See also pages 67-69.

**Information concerning the cost of attending California State University, Fresno** is available from Maria Hernandez, assistant director of financial aid, Joyal Administration Building, Room 296, (559) 278-2182. The Financial Aid Office provides information on fees, estimated costs of books and supplies, estimated costs of typical student room and board, typical commuting costs, and (if requested) additional costs for specific programs. See also pages 66.

**Information concerning refund policies of California State University, Fresno** is available from Robert P. Vega, director of accounting services, Joyal Administration Building, Room 152, (559) 278-2764. Policies include the return of unearned tuition and fees or other refundable portions of institutional charges and the return of federal Title IV student assistance funds as required by the regulations.

**Information concerning the undergraduate academic programs of California State University, Fresno** may be obtained from the associate provost, Thomas Administration Building, Room 116, (559) 278-6639.

**Information concerning the graduate degree programs of California State University, Fresno** may be obtained from the Division of Graduate Studies, Thomas Administration Building, Room 132. You may call (559) 278-2448 or e-mail [shirlee\\_fulton@csufresno.edu](mailto:shirlee_fulton@csufresno.edu). Additional information is available from the World Wide Web at <http://www.csufresno.edu/gradstudies>.

**Information regarding special facilities and services available to students with disabilities** may be obtained from the coordinator of Services for Students with Disabilities, Madden Library, Room 1049, (559) 278-2811.

**Information concerning California State University, Fresno policies, procedures, and facilities for students and other to report criminal actions or other emergencies occurring on campus** may be obtained from the Police Department, Public Safety Building, (559) 278-2132.

**Information concerning California State University, Fresno annual campus security report** may be obtained from the Police Department, Public Safety Building, (559) 278-2132.

**Information concerning the prevention of drug and alcohol abuse and rehabilitation programs** may be obtained from Health and Psychological Services, Student Health Center, (559) 278-2734.

**Information regarding student retention and graduation rates at California State University, Fresno** and, if available, the number and percentage of students completing the program in which the student is enrolled or has expressed interest may be obtained from Institutional Research, Peters Building, Room 385, (559) 278-3906.

**Information concerning grievance procedures** for students who feel aggrieved in their relationships with the university (its policies, practices, and procedures or its faculty and staff) is available from the Office of the Vice President for Student Affairs, Joyal Building, Room 262, (559) 278-2541.

**Information concerning athletic opportunities** available to male and female students and the financial resources and personnel that Fresno State dedicates to its men's and women's teams may be obtained from Athletic Media Relations, (559) 278-2509.

The federal Military Selective Service Act (the "Act") requires most males residing in the United States to present themselves for registration with the Selective Service System within thirty days of their eighteenth birthday. Most males between the ages of 18 and 25 must be registered. Males born after December 31, 1959 may be required to submit a statement of compliance with the Act and regulations in order to receive any grant, loan, or work assistance under specified provisions of existing federal law. In California, students subject to the Act who fail to register are also ineligible to receive any need-based student grants funded by the state or a public postsecondary institution.

Selective Service registration forms are available at any U.S. Post Office, and many high schools have a staff member or teacher appointed as a Selective Service Registrar. Applicants for financial aid can also request that information provided on the Free Application for Federal Student Aid (FAFSA) be used to register them with the Selective Service. Information on the Selective Service System is available and the registration process may be initiated online at <http://www.sss.gov>.

**Withdrawing from the institution.** Students who find it necessary to withdraw from Fresno State after enrolling for any academic term are required to follow the official withdrawal procedures. Failure to follow formal withdrawal procedures may result in the assignment of failing grades in all courses and the need to apply for readmission before being permitted to enroll in another academic term. Information on withdrawal procedures is available from the Admissions and Records Office, (559) 278-2261.

Prior to withdrawing from the university, students who receive financial aid funds must consult with the Financial Aid Office regarding any required return or repayment of grant or loan assistance received for that academic term. If a recipient of financial assistance under federal Title IV financial aid programs withdraws from the institution during a payment period, the amount of grant or loan assistance received is subject to return and repayment provisions governed by federal law.