

Pay for Print 2.0 Refunds

Refunds will only be provided for legitimate reasons. Refunds will not be given for non-legitimate reasons.

Legitimate Reasons For Refunds:

- Toner smears or streaks.
- Low toner or too much toner (unacceptable print quality).
- Jammed paper.
- Other copier-related defects.
- Error messages, which indicate the card is unreadable.

Non-Legitimate Reasons For Refund:

- Demagnetized cards due to improper use.
- Copying or printing wrong materials (users must ensure they are copying/printing the correct materials).
- Printing many copies of the wrong materials (users should test one copy before printing several and not continue copying/printing when it is not the correct materials).

If you would like to request a refund, you will need to submit a refund request form. The form will need to be signed by the lab technician and then turned in to the Bulldog Card Office, in the Keats Building. Refund request forms can be found in each lab, the Bulldog Card Office, or [online](#) from this site

https://help.csufresno.edu/guest/pay4print/payment/reimbursement_form.pdf