



## VOYAGER FUEL CREDIT CARD

### **Purpose of the Voyager Fuel Card**

The Voyager card, California's Official State Fuel Credit Card is used for the following services (on State-owned vehicles only):

- Purchase of regular unleaded fuel, alternative fuels, fluids and lubricants at over 10,500 retail locations throughout California. When purchasing fuel, drivers are required to purchase regular grade (unleaded) fuel only at self-service pumps, (refer to SAM Section 3687.1)
- Emergency purchases such as wiper blades, a fan belt, a tire, in urgent situations only.
- 24-hour Emergency Roadside Service (1-800-600-6065).
- Two basic (low-cost) car washes per month.
- Oil change services at Jiffy Lube.

The cards are issued to departments, not individuals, and are for official use only. (Not to be used for personal vehicles.)

### **Obtaining a Voyager Card**

To obtain a Voyager card, the Department representative should complete an Application for Voyager Fuel Card Form. The Department head approves the application and forwards it to the campus program administrator:

Judy Gillette  
Procurement and Support Services  
Mail Stop JA111  
Phone 8-2111

Upon receipt, the Application Form is processed with Voyager Fleet Administration. Voyager will send the new card to the campus program administrator who will then schedule a brief meeting with the Department's representative to review cardholder responsibilities, and issue the card.

### **Guidelines for Using the Card**

The Voyager card may be used at participating retail locations. Some companies are not yet accepting the card electronically at all locations. These locations should accept

the card manually. If any problem occurs with the sale, the cardholder may call Voyager Customer Service at 1-800-987-6591.

The main purpose of the card is to purchase fuel for State-owned vehicles. The purchase of batteries, tire, tubes, spark plugs, fan belts, wiper blades, radiator caps or gas tank caps is allowed **in emergencies only**. In all cases, if the Voyager card is used for transactions other than fuel purchase, copies of the transaction receipts should be sent to the attention of Ken Heupel at University Fleet Services, M/S AG85.

When buying fuel, drivers should purchase non-premium self-service fuel. Campus departments may purchase fuel at a reduced cost through the University fuel station. A **separate card** is needed for the University station. For further information contact Ken Heupel at the University Fleet Services office, 278-2011.

There are daily and monthly limitations on each card – no more than three transactions each day with a limit of \$1,000 each month. Transactions over these limits will be rejected.

### **Department Responsibilities**

Voyager cards are issued to Departments, and Departments are liable for charges made with their assigned cards.

Departments are responsible for developing procedures for tracking whom is using each card, and purchases made with the card.

If the card is lost or stolen it should be immediately reported to Voyager at 1-800-987-6591, and to the campus program administrator, Judy Gillette, at 278-2111.

If the card needs to be replaced because it is worn or defective, the department head should e-mail to [jgillette@csufresno.edu](mailto:jgillette@csufresno.edu) to request a replacement, and return the old card to the campus program administrator.

Departments should store the Voyager card in a secure location where the card is not exposed to elements that might damage the magnetic strip located on the back of the card. This includes storing the Voyager card with other credit cards (there is a possibility that this might demagnetize the Voyager card), excessive heat that can melt the Voyager card, or in an open area where an object might scratch the magnetic strip on the Voyager card.

### **Campus Program Administrator**

For questions regarding the Voyager Card, please call:

Judy Gillette  
Procurement and Support Services, 278-2111

CALIFORNIA STATE UNIVERSITY, FRESNO  
APPLICATION FOR VOYAGER FUEL CARD

DATE: \_\_\_\_\_

DEPARTMENT NAME: \_\_\_\_\_

REQUESTOR'S NAME: \_\_\_\_\_

PEOPLESFT CHARTFIELDS:

_____	_____	_____	_____
ACCOUNT	FUND	ORG. ID.	CLASS

NUMBER OF CARDS REQUESTED: \_\_\_\_\_

SIGNATURE OF APPROVING OFFICER: \_\_\_\_\_

Please return a signed copy of this form to the attention of:  
Judith Gillette  
Procurement and Support Services  
M/S JA111

## For Purchasing Use Only

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Card Numbers Assigned: \_\_\_\_\_

Card Numbers Canceled: \_\_\_\_\_